

Ladybirds Parent Survey Report

Spring 2017

Thank you to all parents who took the time to complete and return the questionnaire, your response was amazing and this will really help us to improve everything we do at Ladybirds.

What we do well!

You told us that your children feel happy and safe at Ladybirds and you feel confident leaving your children with our caring and friendly staff in our welcoming environment.

There was a suggestion of holding a leaver's disco. The good news is we always do! The children love to dance and so do the staff. Look out for information in the Summer newsletter!

What we could improve!

There was reference to us taking too long to send your children out to you at lunch time pick up and drop off, but we have now made this process much quicker. If you have young children with you, please keep them close to you and please ensure the small gate is kept shut at all times for the safety of all children.

Some parents would like to see their children write their name. We do encourage the children to write their names/make their marks on their work, but we will ensure all staff encourage the children to do this as often as possible. Please do let us know if your child's work comes home unnamed.

There was a suggestion that we teach languages at Ladybirds. This is a wonderful idea and maybe something we can look at in the future!

Some parents noted it is very busy at 9.00 am drop off and this makes it difficult to talk to the member of staff on meet and greet. We acted on this immediately and you will now notice there are 3 members of staff outside greeting children and bringing them into school in the morning.

It was highlighted that some parents would like to have more involvement with their key person. While we do make every effort to ensure you have time to speak to your key person at drop off and pick up, it can sometimes be difficult to ensure every parent gets this opportunity. Going forward, key people will endeavour to monitor the levels of feedback you receive on a weekly basis. But please do let us know if you have any

concerns at all about your child's progress. You can ask to speak to a member of staff at any time or just give us a call for a chat.

Although we have an activities board in the meet and greet area and this shows what your children have enjoyed at school, this isn't our only source of information of the daily activities accessible at Ladybirds. As you will be aware from the recent emails and newsletters, we now have an interactive website which is updated weekly. This shows the fantastic activities we provide and how your children explore their environment. We also feature this information on our Facebook page, with links back to our website.

Other News!

Parents asked us for a storage solution for buggies and scooters. We are hoping to have some renovations completed over the summer, which would provide a resolution to this problem. Further information will follow!

During Term 4 an email was sent out regarding cars driving down to the school at pick up/drop off. This has been a concern to many parents. This is very dangerous as children are coming in and out of the premises. In this email, we asked parents not to drive down at these times; all staff have committed to adhere to these safety measures and now park elsewhere. If parking continues to be a problem, we will have no alternative but to start using a bollard system.

Most of you are unaware who the Committee Members are. In response to these comments regarding the committee, we will be sending out an email next term dedicated to this topic. In the meantime, you can find this information on our website.

Thank you!
The Ladybirds Team